

Welcome Dorset Host

FREE

One-day Customer Service Training

Thurs 11 March - Dorchester
Thurs 18 March - Bournemouth
Friday 26 March - Bridport
9.30am - 4.30pm

Newly developed, this pilot course is currently free of charge to anyone who welcomes visitors to Dorset.

Suitable for all those who want to increase their own knowledge of Dorset and understand what it takes to achieve excellent customer service.

'An inspirational day that makes you really want to use your local knowledge and customer skills'

- Welcoming customers to Dorset
- The Dorset experience
- Understanding your customers
- Connecting with customers
- Boosting business
- Dealing with difficult situations
- Improving customer service

Welcome Dorset Host combines the best of the tried and tested Welcome Host and Welcome Host Plus customer service training courses.

Developed and organised by Dorset New Forest Tourism Partnership

Welcome
to Excellence



Booking and further information

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